

Mountainview Medical Center
Board of Directors Meeting
March 27, 2019

Present: Bill Galt – Chair, Rick Seidlitz, Tanya Hill
Rob Brandt – CEO, Tony Pfaff– Cypress Healthcare

1. Call to Order

Bill called the meeting to order at 4:02 p.m.

2. Minutes

Review of the minutes from February. Rick moved to accept as presented, Tanya seconded. (Shane via phone) **Motion Passed.**

3. DON/Quality Report

- Staffing: working on RN contract until can get someone hired, need 1.5.
LPNs: will also need to get a travel contract to fill open shifts, need 1.5.
Have no applications for CNA shifts. 2nd travel contract is here now. We have launched a Facebook ad as well as reached out to MHA.
Had some illness, injury and weather the last 5 weeks.
- Training: purchased a geriatric conference for nursing; had an in-service for Clorox cleaning on proper techniques.
- SIM truck training was today for sepsis. Was free through the HIIN program.
- Quality: second round of looking at processes. Revenue cycle has made headway on outpatient charges and getting reimbursements back.
- Medworxs training for 2 days was held.

Bill asked what we can do to get more nurses; there has to be a fix. Tony stated there is a shortage. Kari Jo explained we have a different kind of nursing, some have no certifications and can't be in charge of the floor. Some are not a floor nurse, they don't have the skill set for rural CAH nursing. They have to be able to handle the emergency room. There is a national shortage and has been for a long time. We are a unique place, and will need someone from a big unit. Once you mention they are responsible for 20 minutes they scare off and are by themselves from 6 a.m. to 6 p.m. and all alone. We have no pharmacy, so pull meds, not just taking care of the patient. The extra responsibilities and tasks are a challenge. Then they have EMR learning.

We pay well, that is not an issue anymore. In the ads we targeted outside our region, but it will take time. It is not for a lack of trying. We also have to be care not to overwork our current staff.

Rob talked with MHA on how to get nurses form Canada; but they don't take the NCLEX nursing exam.

4. Medical Staff Report:

Dr. Brunsdon stated staffing is the good. Adam is out at training, and the other providers trained on the SIM truck today. She expressed her appreciation of the time off to do the training. ACLs training is next month.

Kay is working on a grant through BC/BS for sports physicals (40). This a great community thing. A dental hygienist was at the school today doing checks and sealants; which is a good thing since there is a lack of dental in WSS.

5. Financials ~ February

- Days cash on hand: 287
- Money market accounts: Vocal \$199,761; US Bank \$243,257
- Revenue: hospital \$393,328; clinic \$72,655; gross patient \$465,983; net patient \$388,295
- Expenses: \$403,220
- Net operating loss \$14,925; Net profit \$25,714
- Investments both at 1.1 million
- \$916,077 in general checking account as of today
- Census: 7 acute days, 93 swing days, 37 ER visits, 272 clinic visits, 369 intermediate days.
- AR days 55

Had a solid month and are rolling into March which is generally slower, but so far doing well.

7. CEO Report

Medical Staff Appointment: Dr. Daniel Gordon specializes in Alzheimer's and dementia. He will consult and try to help with ideas and potential moves to other facilities. (telemedicine provider) Recommended by Dr. Brunson and Rob. Rick moved and Tanya seconded to appoint to medical staff. Vote: (Shane via phone) **Motion Passed.**

Banking: Vocal can handle our accounts if we need them. Bank of the Rockies had an audit and they don't like that we stamp endorse checks made out to the providers, they want the providers to sign. We pushed back, that is how we do business, and will look elsewhere if needed. Rob is not ready to push the button, but we can move accounts to Vocal.

Medical Records System: It is unfortunate but collectively we are working with 5 other hospitals to try and get a new system. Next week there is a health summit and they will start the discussions. If we want to achieve meaningful use this year, it has to be done by October 1 or we will have to take deductions in payment. Or we can try to get waiver. Converting all the EMR files will be the largest hurdle to overcome. There is no answer for that and is our top concern.

Information Items:

Western Trustee Symposium in June. Rob would like to have 2 members attend. It is in Missoula.

Public Comment: none present

Motion to adjourn meeting at 4:21 into executive session.

Reopened and adjourned at 4:28 p.m.